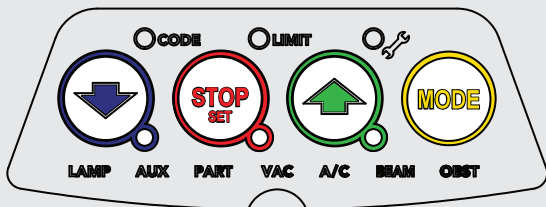


GDO-12Hir_Q

High Rolling Door Opener Quick Operation Guide

1.0 USER OPERATING CONTROLS



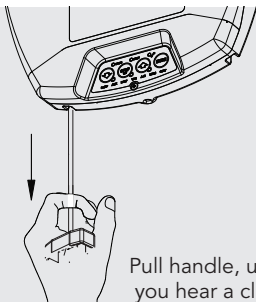
Button	Function
01	Close
02	Stop / Set Button
03	Open
04	Mode

2.0 MANUAL DOOR OPERATION

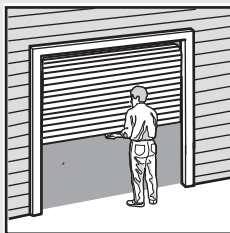
TO DISENGAGE THE OPENER



It is recommended to disengage the door with the door in the closed position.



Pull handle, until you hear a click

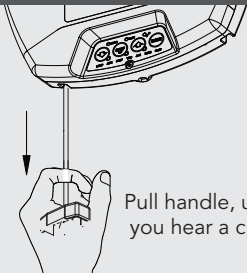


Manually operate door



CAUTION: When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re-engage the opener after the door is closed.

TO ENGAGE THE OPENER



Pull handle, until you hear a click



Press to test



WARNING! Please test the manual release mechanism to ensure that the manual release is easy to operate. No more than 20kg of force should be required to disengage the door using the manual release cord. IF excessive force is required, contact your dealer.

3.0 CODING A REMOTE CONTROL



The opener can only be operated from remote controllers that have been programmed into its memory. Up to 64 remotes can be programmed.

STEP ONE



remove
controls cover

STEP TWO



CODE

Press repeatedly till
CODE LED is lit

STEP THREE



Press repeatedly



till all three LED's are lit

STEP FOUR



HOLD
to enter
coding



HOLD for 3 sec
RELEASE
HOLD for 3 sec
Release both
buttons

STEP FIVE



To exit
coding

Then replace controls cover

STEP SIX



Press to test

REMOTELY CODING A REMOTE CONTROL



Remotely coding works when you have a pre-coded remote control and are in range of the opener.

STEP ONE



Take a pre-coded
remote and press the
button to duplicate

STEP TWO



Use a pen,
HOLD for 2 sec
the middle button
through the
coding hole

STEP THREE

Opener flashes & beeps



Take new
remote

HOLD for 3 sec
RELEASE
HOLD for 3 sec
RELEASE

STEP FOUR

Opener stops flashing &
beeping



Press to test

4.0 CHANGING A BATTERY



Battery Type: 1 x CR2032.

STEP ONE



Check Light
Status Table

HOLD

Light Status

Battery

Solid

OK

Flashing

Replace

No light

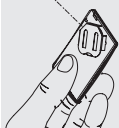
Replace

STEP TWO



Use screwdriver
to remove screws
and open

STEP THREE



Use non-metallic
object to push
out.



WARNING!: The battery is hazardous and must be kept out of reach of children. The battery can cause severe or fatal injuries within 2 hours or less if swallowed or placed inside any part of the body. If you suspect the battery has been swallowed or placed inside any part of the body, SEEK IMMEDIATE medical attention.

5.0 SMART PHONE CONTROL

(require Smart Hub)

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app and smart opener to your home network.



WARNING !: This device allows for operation of the door when not in line-of-sight of the door and opener. The door may operate unexpectedly, therefore do not allow anything to stay in or near the path of the door.

BEFORE YOU START



Download the ATA App
to your smartphone



Ensure limits are
set prior to connecting to
wifi



The home WiFi router
is within range of
opener

STEP ONE



Connect the Smart
Hub to power & locate
the registration card
for the opener

Go to phone settings, then
WiFi and select
(ATA000000)

STEP TWO



Open APP
and click START

Set up new
Smart Hub in app

STEP THREE



Smart Hub connect
appears, ensure WiFi
network = (ATA000000)

Follow
instructions in the app

Upon completion,
test the opener
through the
ATA App.

6.0 TROUBLESHOOTING

Symptom	Possible cause	Remedy
The opener does not work from the remote	The opener does not have power.	Plug a device of similar voltage (e.g. a hairdryer) into the power point and check it is OK.
	The battery in the remote control is flat.	Replace the battery.
	The remote button is not programmed to operate the door.	Code in the remote control button.
	Door Code LED is flashing yet the opener is not working.	Ensure the correct button on the transmitter is being pressed.
One remote works but the other/s do not	Faulty remote control.	Replace remote control.
	Flat battery.	Replace battery.
The motor is running but the door remains stationary	The opener is disengaged.	Re-engage the opener.
The remote range varies or is restricted	Variations are normal depending on conditions e.g. temperature or external interference.	Make sure you can see the door when you use the remote control.
	The battery life is exhausted.	Check the battery status as per section 4 of this guide.
The door reverses for no apparent reason	If Safety beams are installed they may be partially obstructed.	Ensure the beam path is not obstructed. Check the alignment of the beams.
The Open LED and Close LED are flashing alternatively	Opener is overloaded.	Discontinue use and contact 1300 133 944 for support.
The Open LED continues to flash	Door obstructed when opening.	Clear away any obstructions and test door opens correctly. (If door is damaged, contact a door professional).
The Close LED continues to flash	Limits may be cleared.	Remove all power sources. Wait (10-15 secs), then reconnect power. If Blue LED is flashing, limits are not set. Contact 1300 133 944.

7.0 CARING FOR YOUR OPENER

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently.

Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensure you maintain your Warranty.

Refer to your Owners Opener Handbook for your service schedule available [HERE](#).



Refer to the installation manual for monthly testing procedures in Section 6.6 to ensure garage door is fit for use available [HERE](#).

Online warranty details are available [HERE](#).

8.0 NEED A SERVICE CALL?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).

For product assistance, general enquiry or more information, please visit:

ata-aust.com.au
or call 1300 133 944.